

Jprompt Computer Education Center (I. C.T. Training)

**Duration 6weeks**

## Diploma in Practical Hardware

### **Practical Hardware Course Curriculum**

Pc fundamentals  
Introduction to Hardware  
Key, mice, printers, & peripherals  
Disk operating system (dos)  
Dos file structure  
Useful dos command  
Managing programs  
Working with folders / files  
Other windows features  
Operating system support skills  
Windows 98, 2000, XP  
PC hardware support skills  
Storage devices and memory  
Motherboard architecture  
Disassembling and assembling of the PC  
Windows installation (98, 2000, XP)  
Upgrading and troubleshooting of Windows  
Office installation (2000, XP, 2003)  
Printers and laptops PC 's installation  
Modem, NIC installation  
Recognizing system configuration problems  
Safety and maintenance  
Identification of error messages (audio error and beep)  
Customer service techniques

*This is your best opportunity to be associated with a market leader.*